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FLOODING: FLOOD WARNINGS

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Thames Water

The Environment Agency is responsible for providing warnings for flooding from rivers. In some areas they also provide messages about flooding from groundwater.

No warning system is yet available for surface water flooding (when severe rain storms overwhelm the drains).

Prepare for Flooding

Find out if your home or business is at risk of flooding. If you are:

- Prepare a flood plan and a 'Grab Bag'
- Protect your property
- Get insurance.

Sign up for Flood Warnings

This FREE service sends warnings by phone, email, text message or fax when flooding from rivers/groundwater is expected.

Homes or businesses can be registered with the Floodline Warnings Direct service here: **https://www.gov.uk/sign-up-for-flood-warnings**

The Floodline service also provides:

- Practical advice on what to do before, during and after a flood
- Quickdial numbers for easier access to information on flooding for a specific area.

Tel: **0345 988 1188**
Web: **http://www.gov.uk/government/organisations/environment-agency**

Flood Alert

THIS MEANS:
Flooding is possible. Be prepared!

WHEN IT IS USED:
Two hours to two days in advance of flooding.

WHAT TO DO:

- Be prepared to act on the flood plan for your home or business
- Check your Grab Bag and charge up mobile phones
- Keep an eye on water levels in the local area.

YOU CAN MONITOR THE CURRENT LEVELS OF MANY RIVERS HERE:
http://www.gaugemap.co.uk/

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Flood Warning

THIS MEANS:
Flooding is expected. Immediate action required!

WHEN IT IS USED:
Half an hour to one day in advance of flooding.

WHAT TO DO:
- Protect yourself, your family and help others
- Move family, pets and valuables to a safe place
- Put flood protection equipment in place
- Prepare pumps, if you have them
- Turn off gas, electricity and water supplies, if safe to do so
- Call Floodline for up-to-date local information.

Severe Flood Warning

THIS MEANS:
Severe flooding. Danger to life!

WHEN IT IS USED:
When flooding poses a significant threat to life.

WHAT TO DO:
- Stay in a safe place with a means of escape
- Get ready to evacuate your home if necessary
- Co-operate with the emergency services
- Call 999 if you, or anyone else, is in immediate danger
- Call FLOODLINE for up-to-date local information.

Warning no longer in force

Be careful - flood water may still be around for several days and could be contaminated.

If you've been flooded, ring your insurers as soon as possible.

Surface Water Flooding

The Environment Agency does not currently issue warnings for surface water flooding, though there are plans to do this in future.

The MET OFFICE issues Severe Weather Warnings when very high rainfall is expected as this can cause surface water problems and minor watercourses may flood. Met Office warnings can be found here:
http://www.metoffice.gov.uk/public/weather/warnings/#?tab=map&map=Warnings&zoom=5&lon=-3.50&lat=55.50&fcTime=1414886400

You can get these warnings by email updates from the Met Office here:
https://public.govdelivery.com/accounts/UKMETOFFICE/subscriber/new

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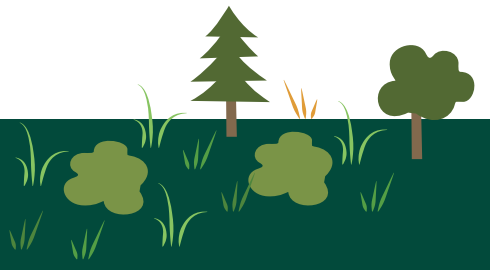
Further Information & Contacts

Flood warnings currently in force are shown here:
http://apps.environment-agency.gov.uk/flood/31618.aspx

More information on flooding can be found here:
https://www.gov.uk/government/organisations/environment-agency

Oxfordshire County Council emergency planning advice can be found through the link below. This also includes a checklist for your emergency Grab Bag:
https://www.oxfordshire.gov.uk/residents/fire-and-public-safety/emergency-planning



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